## **Definitions**

CCF = 748 gallons (one-hundred cubic feet) of water. This is the unit of measure used for billing. **Supplemental Water Right**: This is a future connection in addition to a "Base Connection" for customers that own more than one water right.

**Base Service Connection**: The Developed or Undeveloped Connection used by our Core billing software, one per customer, this rate is for all fixed monthly operational cost.

**CRC-Capital Recovery Charge:** Capital Improvement Projects authorized by the board each year. **Uniform Usage Rate:** Covers our variable monthly cost to produce water and it is uniform across all tiers. Tier structure is shown below. Tiers are used to track usage. Tier 1: 0-25 CCF (0-18,000 gallons) Tier 2: over 25-50 CCF (37,400 gallons) Tier 3: over 50-100 CCF (74,800 gallons).

## **Written Protests**

Any affected property owner/customer may submit a written protest to the proposed Supplemental Fees and CRC; provided, however, only one protest will be counted per identified property. Each protest must: (1) be in writing; (2) state that the identified owner/customer opposes the water rates; (3) identify the property for which the protest is made (by assessor's parcel number or street address); and (4) include the name and signature of the property owner/customer. (5) Mail to RNVWD Board Clerk, P.O. Box 5156, Vacaville, Ca. 95696 or submitted by hand in person by the owner/customer on the day of the public hearing.

Protests submitted by e-mail, facsimile or other electronic means WILL NOT BE COUNTED.

Written Protests returned by U.S. Mail, to be considered valid must be received prior to 5pm on the date of the public meeting. Written Protests may also be hand delivered only by the owner/customer in person to the board clerk at the start of the public hearing. A Protest Form is provided and attached.

During the public hearing, the Board will hear a brief staff presentation and public comments. The Board will then close the public hearing and count all written protests. While the Board welcomes your comments, oral comments at the public hearing will not qualify as formal protests unless accompanied by a written protest.

If written protest is against the proposed Supplemental Fees and CRC are presented by most owners/customers of the parcels subject to the proposed increase, the Board will not impose the increase. Should the Board, however, receive written protests from less than a majority of affected parcels, then the Board may adopt the proposed water rates. If adopted the Supplemental Water Rates and the CRC will become effective starting on the August first and month end billing.

If you have any questions regarding the proposed changes, please contact Dale Motiska, General manager at 707-564-0750 or by e-mail gm@rnvwd.